

# **VOLUNTEER ON HOTLINE AND MAKE A DIFFERENCE**

## **Our Hotline volunteers are:**

- Good listeners and empathetic
- Supportive and non-judgmental
- Reliable
- Dependable
- Flexible
- Able to work a minimum of 3-4 hours per week



The Family Shelter Service Hotline training program is comprehensive and provides you with the support you need to handle calls with confidence.

---

## **TRAINING INFORMATION:**

All Hotline volunteers are required to complete the 48-hour training course on domestic violence and the hotline.

## **NEXT TRAINING DATES (2009):**

Week 1: Saturday, January 10 <sup>th</sup>	Week 4: Saturday, January 31 <sup>st</sup>	Week 7: Saturday, February 21 <sup>st</sup>
Week 2: Saturday, January 17 <sup>th</sup>	Week 5: Saturday, February 7 <sup>th</sup>	Week 8: Saturday, February 28 <sup>th</sup>
Week 3: Saturday, January 24 <sup>th</sup>	Week 6: Saturday, February 14 <sup>th</sup>	*** INTRODUCTION TO HOTLINE TRAINING***

*\*Volunteers are required to attend all classes in order to fulfill training requirements*

---

## **TRAINING TIME:**

9 AM – 4 PM

---

## **LOCATION AND TIMES OF HOTLINE:**

Hotline volunteers can work at any one of our 3 shelters or the Administration office. Family Shelter Service is sensitive to the other commitments that volunteers may have. We are therefore flexible with the volunteer's availability and service hours.

---

## **BENEFITS OF BECOMING A HOTLINE VOLUNTEER:**

Our Hotline program can help you to:

- Improve communication skills
- Develop crisis intervention techniques
- Increase your knowledge about domestic violence
- Enjoy meaningful work with a professional staff
- Make a difference in our community



---

## **CONTACT FAMILY SHELTER TO BEGIN MAKING A DIFFERENCE:**

Call the Kathy Vorel – Director of Volunteers at 630-221-8290 or email [kvorel@familyselterservice.net](mailto:kvorel@familyselterservice.net)

---